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May 2014



Spring has arrived! The grass is starting to turn green, trees are budding and flowers are starting to bloom. This is a great time for us here at New Horizons as we start to do more plant tours, customers picking up their new units and also new sales.

Hot off the production line – our new Summit with Majestic features! This has nearly the same interior heights of the Majestic, but is only 96" wide and offers greater ground clearance. So, if you've always wanted the luxury of the Majestic, but it's "too big", this is the solution!





We are so excited to announce that we are starting to build our 2015 models. We are tracking the production process on facebook of our new show model. If you haven't already, please go to facebook and "like" our page to keep up with the updates. We will have more information about our 2015 models in our July newsletter. You won't want to miss that issue!

Save the Date

September 10-14, 2014

America's Largest RV Show Hershey, PA <u>Largestrvshow.com</u> September 15-19, 2014 New Horizons Owners Group Rally Amana Colonies Amana, IA

For more info contact: Marnin Lack (631) 523-8321 <u>mlack49@gmail.com</u>



normglenn@hotmail.com 253-606-9114 French Camp RV Park Manteca, CA

New Ambassadors

Norman & Sabrina Glenn Proud new owners of a 2014 42' Majestic.



Service Recognition

Dear Phil,

We travelled to Kansas in April of 2011 to purchase a 2006; 32' New Horizons fifth wheel that you had on your lot. New Horizons was handling the sale on consignment.

We have travelled, in our camper, more than 25,000 miles in three years. We have lived in the RV for a total of over nine months. We rarely stay in one campground for more than a week at a time. The New Horizons we purchased is the most comfortable camper we have ever owned. It tows extremely well. The solid construction makes it substantially heavier than most fifth wheels of the same size. This requires a larger tow vehicle, however while traveling or camping **HIGH WINDS HAVE LITTLE TO NO EFFECT ON THE CAMPER.** This gives us a high degree of stress free towing and reduces anxiety while camped during severe weather.

Our experience has not been trouble free. We attribute almost all of the issues to the age of our camper rather than New Horizons. After all our camper is now eight years old and is long past any warranties.

Now, to the point of this letter. I hope New Horizons fully appreciates your service manager, Ken Ullmer. I have contacted him a least six times in the past three years. He has willingly helped every time. He was expedient, thorough, very knowledgeable, and absolutely professional in how he handled each of our problems. Last week, I sent him an e-mail explaining a furnace problem that a local service tech could not resolve after many hours of working on it. I included my phone number in the e-mail not really expecting a call. At best I was hoping for an e-mail response in a day or two. **He called me within five minutes.** We discussed a few trouble shooting steps over the phone. After two subsequent e-mails we were able to resolve the problem in less than twenty four hours. To get this kind of treatment on an eight year old camper, purchased used, and parked 1500 miles away is not just exceptional, it is unbelievable.

My thanks go out to Ken. He has been courteous and totally committed to helping every time. Thanks also to New Horizons for promoting and supporting this exceptional service. It is comforting to know that New Horizons customers are never forgotten.

Sincerely, John

Recipe of the Month - Strawberry Spinach Salad



Ingredients:

2 T. raspberry vinegar

2 ½ T. raspberry jam

1/3 C. vegetable oil

8 C. spinach, rinsed & torn into bite size pieces

½ C. slivered almond or chopped walnuts

8-12 strawberries, quartered

Directions:

- 1. Mix together raspberry vinegar, raspberry jam and vegetable oil in a small container.
- 2. Combine spinach, nuts and strawberries in a salad bowl. Toss with raspberry dressing.
- 3. ENJOY!





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