



New Horizons RV Two Year Limited Warranty

New Horizons RV. Corp. (hereinafter referred to New Horizons) expressly warrants this recreational vehicle to the original purchaser, to be free from defects of materials or faulty workmanship for a period of two years (730 days) from date of original retail purchase (unit delivery), or until the day the original purchaser sells or transfers their interest in the Product to a subsequent owner. This Product is warranted for normal use, which includes recreational, temporary, or full-time living.

This warranty expressly includes the structural portion of this recreational vehicle and provides a guarantee against defects of materials or faulty workmanship of the steel frame, wood / aluminum structure, laminated sidewalls, roof, and all other parts and assemblies manufactured in whole or in part by New Horizons.

This warranty does not cover:

1. Equipment, component parts, and appliances such as tires, brakes, axles, water heater, water pump, furnace, stove, power jacks, generator, refrigerator, microwave, air conditioner, electronic equipment, power converter, step, etc. which are warranted directly by their respective manufacturers and are subject to their warranty terms and conditions. When available, New Horizons provides copies of these written warranties to the owner at the time of the retail sale. Otherwise copies of specific warranties can be obtained from each component manufacturer's website.
2. Damage to or related to:
 - a. Environmental condition (salt, hail, chemicals in the atmosphere)
 - b. Failure to do normal maintenance such as check all exterior sealants twice per year for cracks and/or voids which will allow water infiltration and reseal as necessary.
 - c. Alteration or modification to the unit
 - d. Accident, negligence, or misuse of the unit
3. Normal wear and tear & exposure, carpet wear, fabric fading on furniture, etc.
4. Tire balancing and wheel alignment. *Tires come with balancing beads and axles are aligned by New Horizons upon delivery.*
5. Service items: light bulbs, fuses, lubricants, etc.
6. Condensation on or around windows
7. Any unit used for commercial purposes, rental, or leased. Commercial means used for business for profit or income purposes at any time.

Damage Limitations:

New Horizons will not be responsible for incidental or consequential damages including but not limited to loss of use of vehicle, loss of income, loss of time, inconvenience, expense of travel, lodging, transportation and/or towing charges, or loss or damage to personal property. Some states do not allow the exclusion of limitation of incidental or consequential damages. In those states, the above limitation on damages may not apply.

Oral and implied Limitations:

NO ORAL OR IMPLIED WARRANTIES EXIST EXCEPT THOSE SPECIFICALLY EXPRESSED HEREIN, IN FACT OR IN LAW, (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE).

THIS WARRANTY MAY NOT BE AMENDED AND IS NOT TRANSFERABLE OR RE-ASSIGNABLE.

Owner's Obligation:

Written notice of the defects must be given to New Horizons Service Department within 30 days after the defect has been discovered by the retail purchaser. Notice must be received by New Horizons during the warranty period. If repairs are needed, they will be made without charge upon taking the Product to an authorized RV service center or to New Horizons.

In the event New Horizons authorizes a Mobile RV Service to come to you, New Horizons will cover the expense of ONE service call fee per incident.

The owner is responsible for normal maintenance. However, minor adjustments, such as door catches, baggage doors, LP regulators, slide room adjustments, etc. will be made by New Horizons within 90 days of delivery. Thereafter, these adjustments are the responsibility of the owner as normal maintenance unless required as a direct result of repair or replacement of a defective part under this warranty.

New Horizons may request the owner bring the product to the factory for warranty service. In the event it is deemed by New Horizons that the factory is beyond a reasonable distance, New Horizons may, at its discretion authorize a third party service center to perform warranty work. If the factory deems this case to be true:

- Owner must notify New Horizons IN ADVANCE of all warranty work requested
- Dealership must have an RVIA certified RV technician on staff
- Dealership must contact the factory prior to any work being started for consultation of the most efficient path to resolution
- All warranty work must be pre-approved by New Horizons
- All other associated costs such as transportation, loss of use, etc. are applicable as described above
- Since the third-party service center is not a franchised New Horizons RV. Corp. dealership, they may choose not to allow payment directly from New Horizons, in which case the owner would be required to pay the service center directly. New Horizons then would reimburse the owner within (30) days of receipt of proper documentation.

Owner Registration:

The original purchaser should complete and mail all third-party component “warranty registration” forms within 30 days of the purchase date to the respective component manufacturers.

Legal Rights:

This warranty gives you the specific legal rights and you may also have other rights, including but not limited to those provided by the Magnuson-Moss Warranty Act, 15U.S.C. 2301 et seq. as well as other rights.

I have read and understand New Horizons RV Two Year Limited Warranty

_____	_____
Purchaser	Date
<u>Elizabeth Smith</u>	<u>11.13.23</u>
New Horizons Representative	Date

